



Dear Tenant,

The COVID-19 pandemic has moved our communities into unknown territory. We recognize this is a challenging time and some in our community might face health and economic impacts. We are here to try to help.

The last thing anyone wants is to lose a safe place to call home. Thank you for notifying us of your job loss or other substantial loss of income due to the COVID-19. Again, we are here to help you in meeting your rent obligations. We encourage you to keep us informed as soon as events unfold. We have attached in this letter resources that may provide support in offsetting rent costs. Both State and Federal funding resources may be available to accommodate your situation. Please continue to pay rent as scheduled in your lease or other arranged documents. We are all in this together, and if we work together, we can weather the storm.

As a valued resident, we have a dedicated team who are here with One-on-One service just a call, text or email away. If you have questions, please contact All at 602-466-9771 or email [COVID19Help@AerisHouse.com](mailto:COVID19Help@AerisHouse.com).

All our Best,

Your Aeris House Team